Student-Youth Group Visit Guidelines

Please consider the following guidelines in preparation for your visit to Pilgrim Hall Museum:

- Pilgrim Hall Museum is open for general visitors and group visitors during school field trip visits. Teachers and adult chaperones must ensure an orderly visit and that students conduct themselves accordingly. Please remind students to not touch exhibit cases or materials on display in order to prevent damage to the museum collections. The oils and salts in our skin can cause irreparable damage to these priceless artifacts.

- Bus passenger drop-off and pick-up occurs on the museum side of Court Street in front the main entrance, with the door facing Samoset Street/Rt. 44. A wheelchair ramp is located at our main entrance and the building includes elevator access between the two exhibit floors. Restrooms are located on the lower level.

- Free, convenient on-site parking is available for small buses/vans at the rear of the museum building. Motor coach buses are encouraged to park in the bus parking lot off Water Street. Click the following link to access the Plymouth, MA parking map: http://parkplymouth.com/parking-map/

- Upon arrival, a museum staff member and/or docent will meet/greet your group (on the bus, at main entrance steps, or in temporary exhibit gallery) and provide a brief welcome greeting. At that time, we ask your group leader/guide to proceed to the museum front desk to confirm arrival numbers and/or provide payment (if needed). Please call 508-746-1620, x229 on the day of arrival should you anticipate a delay.

- Full payment for your visit is expected upon arrival unless other arrangements for payment have been made. All sales are final. Group ticket purchases are non-refundable. Pilgrim Society membership and Pilgrim Hall Museum general admission discounts do not apply to group admission purchases.

- Large bags and backpacks are not permitted in the museum. We ask that these be stored in your vehicle(s) or bus/van. Storage of bags is available for student/youth groups arriving on foot, with advanced notice to Group Tours.
Museum docents are available, upon advance request, to provide your student/youth group with a 90-minute tour of the museum exhibits and artifacts (a 25:1 student-docent ratio is recommended for each guided tour group). Each tour begins on the lower level with a viewing of our 15-minute film, One Small Candle*

We encourage groups of 40 or more to purchase this video in advance. Viewing the film in the classroom and/or during the motor coach ride to the museum allows time for discussion of its content and provides additional opportunities to interact with museum docents and complete the Treasure Hunt activities during the visit.

*Note: Based length of PHM visit, the day’s itinerary, and/or at the discretion of group leader, some groups may choose not to see the film during the visit in favor of additional time to self-guide, visit the Gift Shop, etc. Guided tour lengths may be adjusted, accordingly.

Please visit our online Gift Shop at http://pilgrimhallmuseum.pinnaclecart.com/. Fine gifts, souvenirs, and specialty items are available for purchase online as well as at our onsite Gift Shop. Pre-ordering and shipping is available.

Age/grade appropriate Treasure Hunt activity sheets, clipboards, and pencils are provided for visiting student/youth groups with advanced notice to Group Tours. We ask that clipboards and pencils be returned to the front desk at the end of your tour.

Photography without flash from a handheld device (no tripods or sticks) is permitted in museum galleries for personal non-commercial use only; Pilgrim Hall Museum retains all rights of property and content.

For questions and additional information, please contact Group Tours at 508-746-1620, x4 or grouptours@pilgrimhall.org